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An introduction to Lucas UK Group





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# A Lasting Impression

Driven by an unwavering commitment, our core values anchor us in the pursuit of excellence. Our collaborative partnership approach, rooted in trust and reliability, fuels repeat orders, attesting to our commitment to delivering the highest standards.

At our core is a people-focused philosophy, empowering teams for continuous growth and fostering a culture of excellence. This ethos not only attracts top talent but also cultivates a dedicated workforce consistently exceeding expectations.

Beyond business, we actively care for the world and the air we breathe. As Clean Air Partners with Asthma + Lung UK, we contribute to improving lung health. Our commitment to sustainability is evident in innovative products like Lucas Breathe, enhancing air quality in our towns and cities.

In surface finishes, treatments, and fit-outs, Lucas is a recognised leader. Our expertise graces major projects across Britain, seamlessly integrating decorative, protective, and functional elements, leaving a lasting impression and legacy of quality craftsmanship.



# Introduction





98.7% SNAG-FREE FIRST TIME





"Formula One requires speed, precision and constant innovation. That's why we have found great synergies between McLaren and Lucas."



# **Our History**



# (i) About Lucas UK Group

Lucas UK Group was established in the 1960s as a specialist spraying contractor, working on some of London's largest developments. We were among the first organisations in our sector to achieve BSI 9001 (previously BS5750) certification and were pioneers in water-based paint. We collaborated with the UK Government to help shape standard specifications for MOD premises and other assets.

With our extensive experience, we have had the privilege of working on many of London's most iconic landmarks, including The Shard, The Savoy, the O2 Arena, Café Royal, Battersea Power Station, The Ritz, and many more.

In recent years, Lucas has been recognised in the Financial Times 1000 Fastest Growing Businesses in Europe and in the London Stock Exchange's 1000 Companies to Inspire Britain. We have also been honoured with numerous industry awards, including a recent award for 'Outstanding Contribution to Construction' from Construction News.

Our ongoing ambition drives us to push the boundaries in technical capability, innovation, and integrity, always striving to leave a lasting impression in everything we do.

1967	Lucas is founded in London as a specialist spraying contractor	2011	Lucas becomes Official Partner to McLaren Formula One	2021	Lucas gains ISO 45001 accreditation to add to existing 9001 + 14001
1981	Lucas acquires in- house coatings manufacturer 'Muralplast'	2015	Lucas wins Red Dot Design award for our own range of tools	2021	Lucas wins special CN award for Leadership During the Pandemic
1994	Lucas become one of the first finishing companies to gain ISO9001	2017	Lucas named as the official Clean Air Construction Partner to Asthma + Lung UK	2023	Lucas drives efficiency, reducing square footage of buildings by 65% and fleet by 60%
1995	Lucas are recognised as pioneers of water- based paint technology	2018	Lucas opens Visitor & Learning Centre along with in-house paint labs	2024	Lucas sets ambitious social strategy & targets Net Zero by 2030
2007	Lucas establishes a dedicated logistics centre to serve London	2019	Lucas is recognised with an award for 'Outstanding Contribution to Construction'		Page

# **Services**



## The Most Comprehensive Range of Services in the Sector

Over many decades, Lucas has continually expanded our in-house services to perfectly cater to our clients' requirements, making us one of the most comprehensive finishing specialists in the UK. Our extensive range of services covers virtually any liquid-applied finish and encompasses the entire process, ensuring a seamless experience for our clients.

From initial assessment and detailed specification to expert application, our team is dedicated to delivering excellence at every stage.





### **R&D Facilities**

Lucas' capabilities extend well beyond application. With our in-house laboratories and manufacturing capabilities, we can formulate and validate bespoke specialist coatings to meet unique decorative and functional requirements.

We encourage early engagement with our teams in a consultancy capacity to assist with specifications, samples, and practical advice in the area of coatings.

# OVER FIFTY YEARS OF EXPERIENCE IN APPLIED FINISHES AND SURFACE TREATMENTS







**General Decorations** 



Wallcoverings & Graphics



Spray Applied Finishes



Restoration & Heritage



Line Marking & Car Parks



Resin Flooring Systems



Roof Coatings & Steelwork



Specification & Design Work



Redecoration & Maintenance



Complex Industrial Refinishing



Intumescent Coatings



Concrete Finishing & Coatings



# Here at every step ...

Regardless of the challenge, Lucas invites collaboration at every stage of the construction process.

- Cost Plans
- Budgets
- BREEAM, LEED, WELL Advice on Paints & Coatings



**PLANNING** 

- Steel & Concrete Treatments
- Aesthetics & Remediation
- Protective Treatments
- Intumescent Coatings
- Waterproofing & Sealers



**STRUCTURE** 

- Painting & Protection of Services
- Blacking Out
- Resin Flooring
- Plant Room Painting
- Advance Visits and Plinth Painting Before Plant Install
- Bunding



**MEP** 

- Aftercare
- Extended Lifecycle Maintenance
- Budgeting
- Specifications
- Redecoration Programmes





- **DESIGN**
- Specification Development
- Technical Services & Testing
- Samples & Mock-Ups



- **ENVELOPE**
- Cladding Coatings
- Repairs & Resprays
- Curtain Walling Repairs
- Sealants, Neoprenes & Gaskets



**FIT OUT** 

- Front of House Decoration
- Back of House Decoration
- Protective & Decorative
- · Wall-Coverings
- Car Park Finishes & Markings
- Graphics & Signage
- Specialist Finishes

# **Example Case Studies**

### **Hydro Arena Glasgow**

Lucas was engaged early on at the Hydro, when Per Arnoldi specified an aquamarine blue that required a rare natural pigment from Afghanistan. Lucas successfully created a synthetic version that matched the properties, enabling the coating to be produced in large quantities and within budget.





### **Terminal 5, Heathrow**

While working on a different set of tasks, Lucas was brought in at Terminal 5 to develop an environmentally friendly coating system to re-coat the factory-finished steelwork, replicating the original finish and ensuring the same level of durability. We devised a system and methodology that resolved the issue, avoiding significant costs and delays.

## **Bloomberg HQ**

Called in by the design team when the originally specified metal panels were found unsuitable, Lucas developed a modified GRG system along with a bespoke pearlescent coating for Bloomberg's HQ. This solution not only resolved the issue but also led to significant value engineering and surpassed environmental targets.





## **McLaren Technology Centre**

Lucas collaborated with McLaren on several technical matters, including the development of rubber coatings for media screens, creating high-gloss mirror finishes to match factory panelling, and devising intricate application methods to address major operational challenges in the car factory.

# **Portfolio**



### To See Our Full Portfolio



**Olympic Stadium** 



The Shard



**Battersea Power Station** 



The Savoy



O2 Arena



**Emirates Air Line** 



**ArcelorMittal Orbit** 



**Angel Lane Cloud Wall** 



**The Ritz** 

As we approach the final stages of construction, I want to personally thank you for your hard work on the new Bloomberg

European Headquarters.



Michael Bloomberg - CEO, Bloomberg



**Bloomberg HQ** 



McLaren HQ



Cafe Royal



**Admiralty Arch** 



**Brighton Station** 



**Broadgate Circle** 



**Terminal 5, Heathrow** 



**Royal Shakespeare** 



**Great Northern Hotel** 



**Tate Modern** 



**Kings Cross** 



Westfield



Guildhall



The Barbican



**ExCel Arena** 



**Royal College of Surgeons** 

# People & Culture

Our leadership team at Lucas embodies a rich tapestry of experience and expertise, driving a collaborative culture that celebrates diversity and fosters innovation. Inspired by a shared vision of excellence, we empower our team to reach their full potential and deliver exceptional results for our clients.

# Key Contacts



**Danny Lucas**Exec. Chairman & MD



James Valentino
Business Director



**Yan George**Operations Director



Ken Mulholland
Commercial Director



Manraj Binning Snr. Commercial Manager



Scan to Contact
The Team



In a recent opinion survey, Lucas achieved an average score of 4.85 out of 5.00 on questions regarding inclusion, feeling valued, and being heard.

# "We pride ourselves in promoting a culture which embraces diversity and allows everyone to be true to themselves & deliver their best work."



EDI Focus Group

At Lucas, we take EDI very seriously. To ensure we continuously improve in these areas, we have established an internal EDI focus group. This group gathers feedback and observations from across the business, helping us to identify areas for growth and to implement effective strategies. Our commitment to EDI is an ongoing priority, and we are dedicated to fostering an environment where everyone feels valued and included.

Different genders, races, and nationalities from all walks of life. If Lucas is anything, it's diverse. This is the culture that the company has nurtured for decades, celebrating our differences and recognising the benefits they bring.

Our ethos is to create a genuinely inclusive environment where everyone can feel a sense of belonging, allowing them to be comfortable with who they are and to achieve their fullest potential.



### **Reverse Mentoring**

In understanding our people and setting policies, we recognise the importance of reverse mentoring, which allows more senior team members to learn from junior colleagues. This approach ensures that everything in our business is planned with a comprehensive 360-degree perspective.



# **Hiring Strategy**

Many businesses centre their hiring policies on whether a candidate will fit into their existing culture. At Lucas, we take a different approach—we focus not on fitting into our culture, but on what a person can add to it.



# Safety as Standard



# (i) Our Mission

Our Safety as Standard initiative underscores the significance we place on health and safety within our organisation. It is at the forefront of everything we do and remains our top priority at every level.

We are incredibly proud to have achieved millions of consecutive work hours without a RIDDOR incident and to have maintained an accident frequency rate of 0.00 for many years. We remain focused on continual improvement to ensure we stay at the forefront of health and safety within the sector.

# Market Leading Training



We are proud to deliver a range of comprehensive training modules to all operatives on a weekly basis and offer these in four languages to ensure that intricate aspects are relayed & understood accurately.

# **Embracing Technology**



Technology is at the heart of our innovative approach, utilising virtual reality for safety training as well as a range of bespoke apps for interactive video training, audits and safety reporting.

# Rigorous External Auditing



Demonstrating our commitment to continual improvement, we also engage third party auditors to perform monthly inspections on many of our sites in order to validate that our standards remain market leading.

# Mental Health

With over twenty mental health first aiders qualified by MHFA England, being a founding investor of the mental wellness application OwnMinder, and a long-term supporter of the Lighthouse Club, we are incredibly proud to remain a prominent voice for mental health within the construction sector.

# Wellness Portal

Recognising the need to maintain good physical and mental wellness, we are proud to have launched our own inhouse wellness portal for the whole Lucas organisation. The portal provides unlimited access to virtual personal training, yoga sessions, meditation, breathing exercises and much more.

# ( Health Surveillance

We are proud to have been an early adopter of best practice in the industry, undertaking health surveillance with a qualified physician yearly for every member of the Lucas team, ensuring that every team member is safe, healthy and fit for their role.

# **Incentive Programmes**

Recognition is also of the utmost importance to us on our journey of continual improvement. We therefore run various incentive schemes to reward members of the Lucas team at all levels who make a contribution to improving the health, safety and wellbeing of our organisation.

# **Social Impact**





At Lucas, we recognise the important role we can play as a business within both the local and wider community. We are driven by a desire to make a tangible and lasting impact, and we continually develop our social strategy to further support this goal.

Our commitment extends to actively engaging with community initiatives, fostering partnerships, and implementing sustainable practices that benefit society. By doing so, we aim to create positive change and contribute meaningfully to the communities we serve.







Since 2017, we have been proud to have supported the British Lung Foundation (now Asthma + Lung UK) and were honoured to be recognised as their official clean air construction parter in recognition of our financial support and unwavering efforts to help raise awareness of the dangers around respiratory illnesses and air quality within the construction industry.

"Lucas UK Group showed initiative, ingenuity and integrity in dealing with the challenges of COVID-19; showing real innovation and can-do spirit during such an unsettling time. Donating money to the British Lung Foundation and supporting the NHS, it thoroughly deserves recognition for all it achieved during that time."

### **Lem Bingley, Editor, Construction News**





Our material bank is something that we are particularly proud of. It is an online retail portal which allows us to offer all of our unused tools, equipment and materials to small businesses in return for a donation which is passed onto charitable causes. Furthermore, charities can also benefit from the items listed free-of-charge.



## **Apprenticeships**

We are proud to run an 'Apprentice First' initiative at Lucas, meaning that every role is considered for its suitability for an apprentice position as the first step when becoming available.



### **Employee Initiatives**

To extend the positive impact that Lucas can impart wider still; we are proud to offer every employee a days paid leave to undertake volunteer work and also encourage employee-led initiatives for charitable causes.



### **Education Outreach**

Recognising the importance of future generations within the sector, we undertake various outreach programmes with schools, colleges and universities; as well as offering mentorship time to two universities.



# **Corporate Giving**

Where feasible, we also engage in corporate donations; supporting our charity partner, Asthma + Lung UK, as well as many other charitable causes to the extent that we can afford to.

# Sustainability



# Net Zero Strategy

Lucas has an ambitious target to be net zero by the year 2030. In order to achieve this, we have put in place an aggressive programme of changes which will make significant impacts upon our carbon footprint as a business.







### **Progress Towards 2030**

We are incredibly proud of the progress that we have made to date on our journey towards net zero and have achieved beyond our targets originally set out for each year. Below are some of the salient highlights which we have recognised within a period of twelve months ...



All of Our Large Plant & Machinery is Now **Electrically Powered** 



Working Leaner, We Have Reduced Our Operational Square Footage by **53%** 



We Have Reduced Our Vehicle Fleet by **60**% Through Greater Efficiencies in Logistics



We Have Reduced Staff
Commuting by **23**% Through
Hybrid Working



### **Journey to Zero Waste**

As an industry, construction produces a vast amount of waste, and we recognise the importance of tackling this. We therefore collaborate openly with manufacturers to develop concepts for next-generation packaging solutions and take part in various value chain summits to work with other businesses to remove barriers and make the flow more sustainable.

The development of our own materials bank portal is another step towards our goal of eliminating wastage.





# **Embracing Technology**

Using our in-house technical capabilities to drive further efficiency in our sustainability goals through technology; we have developed a vast range of tools.

Waste transfers are now handled and recorded more accurately through digital portals with digital weight recording from external devices. Our deliveries are also more efficient thanks to an online booking system which allows for more efficient planning and we even have tools to allocate labour to jobs based upon residential geography to minimise the travel of team members.



## Certified as a Carbon Neutral Plus Business

We are incredibly proud to have been a Carbon Neutral Plus organisation for many years. Our carbon output is independently verified and measured, allowing us to not only offset it but also make a positive impact through various schemes that support the natural environment. This commitment enables us to make significant strides in mitigating our carbon footprint as we work towards achieving our net zero 2030 strategy.





# Innovation



"At Lucas we want to be recognised not only as an early adopter of the latest technologies and innovations, but to be at the front of the industry actively driving them."



At Lucas, we recognise the tremendous opportunities that technology and innovation present. Our commitment to continual improvement is deeply ingrained in our culture and drives everything we do. This dedication has earned us recognition from industry leaders such as Building Magazine, Construction News, and the National Technology Awards.

We actively collaborate both within the construction sector, through initiatives like the Construction Blockchain Consortium, and externally to advance innovative ideas. This relentless pursuit of innovation is a core principle that sets Lucas apart and ensures we deliver exceptional value for our clients in every aspect of our work.





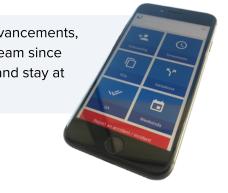






Our quest for innovation extends beyond construction. By collaborating with some of the world's largest brands, we have introduced new innovations into our industry and gained insights from other sectors.

Recognising the significant opportunities presented by digital advancements, Lucas has been investing in an in-house software development team since 2017. This enables us to continually develop bespoke platforms and stay at the forefront of technology integration.







With a proven track record in digitising our processes, we were well-placed to implement Robotic Process Automation (RPA). Using Al agents to handle administrative tasks autonomously has allowed staff to focus on more valuable activities. Since introducing RPA in 2021, we have saved thousands of administrative hours annually.



One example of our investment in innovative solutions is our 3D printing laboratory. This facility enables us to scan components with precise detail and either replicate them or use the digital files to quickly produce jigs or bespoke tooling, enhancing productivity on site.



## **Innovative Ways of Working**

With a commitment to continuous improvement, we constantly explore new methods to enhance our everyday processes, an approach embedded in our business at all levels. This has led to the exploration of both digital and physical innovations, such as colour scanning tools to expedite on-site colour matching, new tools with ergonomic grips to minimise the risk of repetitive strain injuries, and exoskeletal aids to reduce muscle and joint strain while also boosting productivity.







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